

GROUP INCOME STATEMENT

YEAR ENDED 31 DECEMBER 2019

	Note	The Group	
		2019 \$'000	2018 \$'000
Revenue	22	1,445,297	1,383,613
Staff costs	23	(713,354)	(705,519)
Repairs and maintenance costs		(192,741)	(173,219)
Fuel and electricity costs		(182,008)	(171,844)
Premises costs		(48,078)	(64,155)
Depreciation expense	11, 12	(104,070)	(93,136)
Other operating costs		(101,560)	(78,439)
Total operating costs		(1,341,811)	(1,286,312)
Operating profit	24	103,486	97,301
Net income from investments	25	137	274
Finance costs	26	(4,249)	(3,390)
Profit before taxation		99,374	94,185
Taxation	27	(18,086)	(14,083)
Profit attributable to shareholders		81,288	80,102
Earnings per share (in cents):			
Basic	28	26.07	25.72
Diluted	28	26.07	25.71

See accompanying notes to the Financial Statements.