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Title: Girl's favourite toy returned by train staff

Girl's favourite toy returned by train staff

ON DEC 25, my daughter accidentally dropped her stuffed toy in the gap between the doors while boarding the train at Dhoby Ghaut MRT station.

As she was very upset because it was her favourite toy, I filed a lost-and-found request via the SBS Transit website the same night and called the lost-and-found hotline the next day. I spoke to an officer named Cynthia who was very patient and promised to get the station supervisor at Dhoby Ghaut station to retrieve the toy. She also made every effort to understand details such as time of boarding and exact location where the toy was dropped.

I filed the request with slim hope that the toy could be retrieved, as it was probably crushed by the trains. Besides, as it was a small item, I seriously doubted the staff would even bother to search.

To my surprise, I received a phone call from a Mr Salleh on the morning of Dec 27 to say his staff had found the toy on the MRT track.

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