

# He is the **Best** in Asia Pacific!



He is the best - not just in Singapore, but in all of Asia and the Pacific!



Senior Bus Captain Hoy Man Lin, who had already been crowned last year's EXSA Superstar in Singapore, recently added another feather to his cap. He has been named the Customer Service Professional of the Year in the public service category by the Asia Pacific Customer Service Consortium.

Senior BC Hoy, who has garnered 133 commendations from passengers over the course of 14 years, is known for his helpful and cheerful demeanor, as well as his commitment and dedication to his craft. The shy and humble BC however thinks nothing of it all, saying:

**“I only want my passengers to be happy. That's really all that matters.”**