

Pay The Correct Fare Or Risk Paying More

Commuters are advised to observe the following guidelines on paying correct fares, and to avoid misuse of concessions, non-payment or underpayment of fares:

Travelling on bus

Paying cash fare

- Check ahead for the correct fare.
- Pay the correct fare.
- Retain the ticket throughout the bus ride as proof of payment.

Using ez-link card

- Tap card when boarding.
- Tap card when alighting at the destination bus stop.

Green light and single beep tone (two beeps for concession card) means that the card has been correctly tapped on the card reader.

Travelling on MRT/ LRT

- Tap card at card reader of entry fare gate.
- Tap card at card reader of exit fare gate.

Green or orange light means it is clear to proceed.

Enjoying concession fare

- Concession cards are not transferable, only use the concession card that belongs to you.
- If you are a concession card holder and intend to pay cash, please let the bus driver know. Then tap your ez-link card at the reader for verification of the card's validity before you drop your cash into the farebox.
- If you forget to bring your concession card or if your concession card has expired, please pay adult cash fare or use a valid Adult ez-link card.
- For travelling on bus, children above 0.9m and below 1.2m in height are eligible for travel concession without a concession card. Children who are 1.2m and above in height will need a Child ez-link card or a valid concession card to be eligible for travel concession.
- For travelling on MRT/LRT, children above 0.9m in height will need a Child ez-link card or valid concession card to be eligible for travel concession.

Penalty Fee

Under Part VA of the Public Transport Council (PTC) Act, Chapter 259B, a Public Transport Official may require any person to pay a penalty fee, or issue a notice to the person to pay the penalty fee if he has made use of a bus service or rapid transit system service without paying the appropriate fare for the distance which he has travelled. This will be effective from 1 July 2008.

Public Transport Officials (PTOs) will conduct daily inspections on buses and at train stations. Persons who misuse concessions and evade fares are required to pay the penalty fee in cash on-the-spot and will be issued with a receipt. If payment cannot be made on-the-spot, the PTO will record the full particulars of the fare evaders and issue a Notice to Pay Penalty Fee. Payment for Penalty Fee must be made within 14 days from the date of the notice.

Payment for Penalty Fee can be made by:

- 1) Cash at TransitLink Ticket Offices
- 2) Cheque
- 3) Add Value Machines (via NETS)

TransitLink Ticket Offices are located at most MRT stations and bus interchanges, and Add Value Machines in MRT stations, bus interchanges and selected bus stops. Full list of locations of TransitLink Ticket Offices and Add Value Machines are available at www.transitlink.com.sg.

To find out more about paying correct fares, it is available at:

TransitLink	1800 2255-663	www.transitlink.com.sg
SBS Transit	1800 2872-727	www.sbstransit.com.sg
SMRT	1800 3368-900	www.smrt.com.sg

The penalty fee regulations are available at:

Public Transport Council www.ptc.gov.sg

Description	Penalty Fee
Underpayment of fare	\$20
Non-payment of fare	\$20
Misuse of concessions	\$50

支付 正确车资， 不然付出更多

搭客应注意以下有关支付正确车资的资讯，以避免发生滥用优待车资，没付车资或支付不足车资的情况。

乘搭巴士 使用现金

- 查询应支付的正确车资
- 支付正确车资
- 在车程中保留车票以作为付款的凭据

使用易通卡

- 上巴士时，请触卡
- 在巴士抵达目的地的巴士站下车时，再触卡

易通卡顺利通过阅卡器时，搭客会听到阅卡器响起“毕”的一声（优待易通卡使用者会听到“毕”两声）和看见绿灯亮起。

乘搭地铁与轻轨

- 在进口闸门的阅卡器触卡
- 在出口闸门的阅卡器触卡

请在绿或橙灯亮起时通过闸门

享用优待车资

- 优待易通卡是不允许转让使用，请使用属于您本身的优待易通卡
- 若您为优待易通卡持有人，并想使用现金支付优待车资，请通知车长然后把您的优待易通卡放在阅卡器触卡，以确定优待易通卡的有效性之后，才将现金置入银箱支付优待车资
- 若您忘了随身携带您的优待易通卡或您的优待易通卡已经逾期无效，请用现金或成人易通卡支付成人车资
- 乘搭巴士，孩童身高于0.9米与1.2米之间，可在没有使用优待易通卡的情况下支付优待车资。孩童身高于1.2米与以上将需要使用优待易通卡支付优待车资
- 乘搭地铁与轻轨，孩童身高于0.9米以上将需要使用优待易通卡支付优待车资。

罚款

在公共交通理事会法令第259B章，第VA节条文下，如有搭客在使用巴士，地铁或轻轨时滥用优待车资、没付车资或支付不足车资，公共交通车资条例执法人员将须要搭客缴付惩戒费或开出缴付惩戒费的罚单，这项条文将于2008年7月1日起生效。

公共交通车资条例执法人员每天都会在巴士和地铁站执行查票工作。被查到滥用优待车资或逃付车资的搭客须当场以现金缴付惩戒费，他们将获发予付款收据。如搭客不能当场缴付惩戒费，公共交通车资条例执法人员就会记录他们的个人资料及开出罚单。有关搭客必须在罚单发出日期的14天内缴付惩戒费。

类别	惩戒费
支付不足车资	\$20
没付车资	\$20
滥用优待车资	\$50

惩戒费可通过以下方式缴付：

- 1) 在通联售票处使用现金
- 2) 支票
- 3) 添值机（使用 NETS）

通联售票处设于大多数的地铁站和巴士转换站。添值机则设于地铁站、巴士转换站和特选巴士站。通联售票处和添值机的所在地点可上网 www.transitlink.com.sg 查阅。

有关支付正确车资的资讯，可通过以下热线查询或网址查阅：

通联	1800 2255-663	www.transitlink.com.sg
新捷运	1800 2872-727	www.sbstransit.com.sg
SMRT	1800 3368-900	www.smrt.com.sg

有关惩戒费的条文，可通过以下网址查阅：

公共交通理事会 www.ptc.gov.sg